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Total No. of Pages: 02

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BHMCT (Sem.–6)

FOOD AND BEVERAGE SERVICE-V

Subject Code: BH-304

M.Code: 14563

Date of Examination: 13-05-2026

Time: 3 Hrs.

Max. Marks: 30

INSTRUCTION TO CANDIDATES:

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying $2^1/_2$ (Two and Half) marks each and students has to attempt ANY FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt ANY TWO questions.

SECTION-A

1. **Write short notes on:**

   (a) Bar Equipment

   (b) Parts of bar

   (c) Bar Management

   (d) Tray Service

   (e) Airline Service

   (f) Carving

   (g) Glassware used in Bar

   (h) Gueridon Service

   (i) Flambe

   (j) Lounge Service

SECTION-B

2. Throw light on the licenses used for service of liquor in the bar.
3. Explain in brief the different types of banquets found in F&B Service.
4. Distinguish between lounge service and airline catering service.
5. How will you manage an angry guest who refuses to leave the bar after the closing time of the bar.
6. Mention the characteristics of Gueridon service.

SECTION-C

7. Highlight the role of carving in promoting sales and eye appeal in the bar.
8. Write down the duties and responsibilities of the bar manager towards the guests and the staff.
9. Explain lounge service, hospital tray service, airline catering service and gueridon service.

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Total No. of Questions: 09

BHMCT (Sem.–5,6)

FRONT OFFICE OPERATIONS-V

Subject Code: BH-306

M.Code:14564

Date of Examination: 19-05-2026

Time: 3 Hrs. Max. Marks: 30

INSTRUCTIONS TO CANDIDATES:

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying $2\frac{1}{2}$ TWO AND A HALF marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. **Write a short note on:**

   (a) Capacity Management (Yield)

   (b) Duration control (Yield)

   (c) Yield Management Team

   (d) Telephone Communication (Importance)

   (e) Good telephone techniques

   (f) Communication Skills (General)

   (g) Handling Guest Problems (Definition)

   (h) Front office operations (Evolution)

   (i) %age of single occupancy foreign

   (j) Total Occupancy %

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SECTION-B

2. Discuss 'Forecasting Room Availability' in front office planning.
3. Discuss the role and functions of the 'Yield Management Team' in a hotel.
4. What is the 'Importance of Effective communication in hotel industry' at the Front Office?
5. Describe the 'General duties & wake-up calls' handled by the telephone department.
6. Explain the 'Courses of action to take when handling guest problems'.

SECTION-C

7. Elaborate on the 'Concept & Importance' of Yield Management, explaining how it optimizes revenue generation in the room division.
8. Discuss the critical aspects of 'Telephone communication in a hotel', covering the qualities of a good telephone operator, effective communication techniques, and the overall communication skills required.
9. Explain 'Dealing with Guest Problems', detailing the necessary skills, handling procedures, and effective courses of action to resolve issues, ensuring guest satisfaction.

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BHMCT (Sem.–6)

BUSINESS POLICY & ENVIRONMENT

Subject Code : BH-308

M.Code : 14565

Date of Examination:22-05-2026

Time : 3 Hrs. Max. Marks : 30

INSTRUCTION TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying $2^1/_2$ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students has to attempt any TWO questions.

SECTION- A

1. **Write short notes:**

a) SWOT Analysis

b) CSR

c) Vision Statement

d) Stakeholders

e) Diversification

f) KPIs

g) Insolvency

h) BIFR

i) BCG Matrix

j) Globalisation

SECTION-B

2. How does government stability & political decisions affect a business? Give one simple example from current world affair.
3. Briefly explain how a policy is different from strategy.
4. What is 'Mission Statement' and why is it important for an organization?
5. Briefly explain the role of Securities (Regulation) Act 1956, in controlling and regulating stock exchanges in India.
6. Discuss the "Energy Issue" faced by modern businesses.

SECTION-C

7. Describe the various dimensions of the business environment and How they affect a company's business policy? Give real-world examples.
8. What is Corporate Analysis. How does SWOT Analysis help a business identify its competitive edge?
9. What is the BIFR? How it decides whether a "Sick Industrial Company" should be revived or closed.

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B.H.M.C.T. (Sem.–6)

FOREIGN LANGUAGE (FRENCH)-II

Subject Code: BH-314

M.Code: 14568

Date of Examination: 30-05-2026

Time: 3 Hrs.

Max. Marks: 30

INSTRUCTIONS TO CANDIDATES:

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying $2^1/_2$ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. **Answer the following questions:**

   (a) Translate into French: December.

   (b) Give the French word for "semicolon".

   (c) Translate: it is half past twelve.

   (d) What is the French for "13"?

   (e) Translate into English: déjeuner.

   (f) Write the French for "good Morning"?

   (g) Conjugez les verbes: Avoir (présent)

   (h) Conjugez les verbes: Être (présent)

   (i) Write in words: 1996

   (j) Traduisez en anglais: Café noir

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SECTION-B

2. Translate into French (any two):

   (i) It is half past six.

   (ii) Today is Tuesday.

   (iii) She is my aunt.

3. Write the days of the week in French with their English equivalents.

4. Write five fruits name in French.

5. Write four French sentences showing different times of the day.

6. Make the agreement with adjectives:

   (i) Poonam et Sonali sont (intelligent)

   (ii) C'est une (petit) dame.

SECTION-C

7. Write down 11 course French classical menu in French.

8. List the four seasons in French and write 1-2 sentences about each.

9. Write the French equivalent of the following:

   (i) glass

   (ii) spoon

   (iii) fork

   (iv) knife

   (v) cup

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BHMCT (Sem.–6)

MANAGERIAL ECONOMICS

Subject Code: BH-312

M.Code: 14567

Date of Examination: 31-05-2026

Time: 3 Hrs. Max. Marks: 30

INSTRUCTION TO CANDIDATES:

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying $2^1/_2$ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION - A

1. **Write short notes on:**

a) Law of Demand

b) Managerial Economist

c) Variable Cost

d) Production function

e) Monopoly

f) Price Discrimination

g) Cost Control

h) Demand Forecasting

i) Sales Promotion

j) Pricing problems

SECTION – B

2. Discuss the nature & scope of Managerial Economics in business?
3. Differentiate between Consumer goods & Producer Goods demand?
4. Discuss the methods of Demand forecasting?
5. Distinguish between Cost Reduction & Cost Control?
6. What are the key features of perfect competition?

SECTION – C

7. Briefly explain the classification of Banks?
8. "Pricing is a strategic tool". Discuss the statement in context with the pricing methods?
9. Discuss Demand Determination? What are the key factors that influence the demand for luxury hotel rooms?

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BHMCT (Sem.–6)

HOTEL LAWS

Subject Code :BH-310

M.Code :14566

Date of Examination : 02-06-2026

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTION TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying $2^1/_2$ (Two and Half) marks each and students have to attempt ANY FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt ANY TWO questions.

SECTION-A

1. **Write short notes on:**

a) Tenant

b) Food Poisoning

c) Adulterant

d) Work Environment Safety

e) Office Bearer

f) Travelers Cheque

g) Partnership

h) FRRO

i) Settlement

j) L-3

SECTION-B

2. Write in brief about power of food inspector.
3. Enlist the conditions where a hotel can deny accommodation to a guest.
4. Discuss various licenses and permissions required for operating a hotel in India.
5. Write various provisions of a Contract of Insurance.
6. What is collective bargaining? Explain its importance in a hotel.

SECTION-C

7. Explain the impact and provisions of the Trade Union Act, 1926.
8. What is a contract? Explain various types of contracts.
9. Write the scope and nature of the Industrial Disputes Act, 1947.

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BHMCT (Sem.–6)

HOUSEKEEPING OPERATIONS-III

Subject Code: BH-316

M.Code: 14569

Date of Examination:03-06-2026

Time: 3 Hrs. Max. Marks: 30

INSTRUCTIONS TO CANDIDATES:

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying $2^1/_2$ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. **Answer the following questions:**

   (a) Define Housekeeping Positions.

   (b) What is the meaning of Prelude to Staffing?

   (c) Mention two common personal injuries in hotels.

   (d) Define Accident Prevention.

   (e) State two types of fire extinguishers used in hotels.

   (f) What is First Aid? Give one example.

   (g) State two principles of effective guest complaint resolution.

   (h) Define Swimming Pool Operation.

   (i) What is meant by pH balance in pool water?

   (j) List any two types of swimming pool filters.

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SECTION-B

2. Discuss the importance of Employee Requisition in the staffing process of housekeeping.
3. Explain preventive measures adopted by hotels to minimize accidents and injuries.
4. A guest is dissatisfied with delayed room cleaning service. As an Executive Housekeeper, outline the steps you would take to resolve the complaint.
5. Discuss the causes of algae growth in swimming pools and suggest methods to control it.
6. Write short notes on:

   (a) Diving Boards in swimming pools

   (b) Responsibilities of Pool Staff

SECTION-C

7. Explain the shafting process in housekeeping with reference to job specifications, requisition, and hierarchy.
8. Evaluate the role of housekeeping in ensuring fire safety in hotels, including equipment, drills, and training.
9. "Swimming pool management is a vital housekeeping function." Discuss with reference to pool sizes, shapes, cloudy water, and algae control.

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Total No. of Questions: 09

BHMCT(Sem.–5,6)

FOOD & BEVERAGE PRODUCTION–V

Subject Code: BH-302

M.Code: 14562

Date of Examination: 08-05-2026

Time: 3 Hrs. Max. Marks: 30

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying $2\frac{1}{2}$(Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. Brief the terms listed below in a paragraph:

   (a) Pate en croute

   (b) Types of Truffle

   (c) Define Chaud froid

   (d) What is Aspic?

   (e) Write a paragraph upon Terrine.

   (f) Wet and dry Brining

   (g) Differentiate between galantine and Ballotine

   (h) List 5 famous sausages around the world

   (i) Define types of smoking methods

   (j) Types of cold hors d'oeuvres

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SECTION-B

2. List and brief about large equipment required in larder.
3. Write down the duties and responsibilities of a Chef Garde Manger.
4. Discuss about the various types of cold sandwiches.
5. Why is tempering of chocolate important?
6. Which are the various types of forcemeats its preparation and uses.

SECTION-C

7. Draw a neat layout of a Larder Kitchen of a five-star deluxe hotel labelling the location of all sections and equipment.
8. What do you understand by "Icing"? Explain types of icings and how they are made?
9. Write short notes upon:

   (a) Department and sections in Larder

   (b) Yield Testing

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